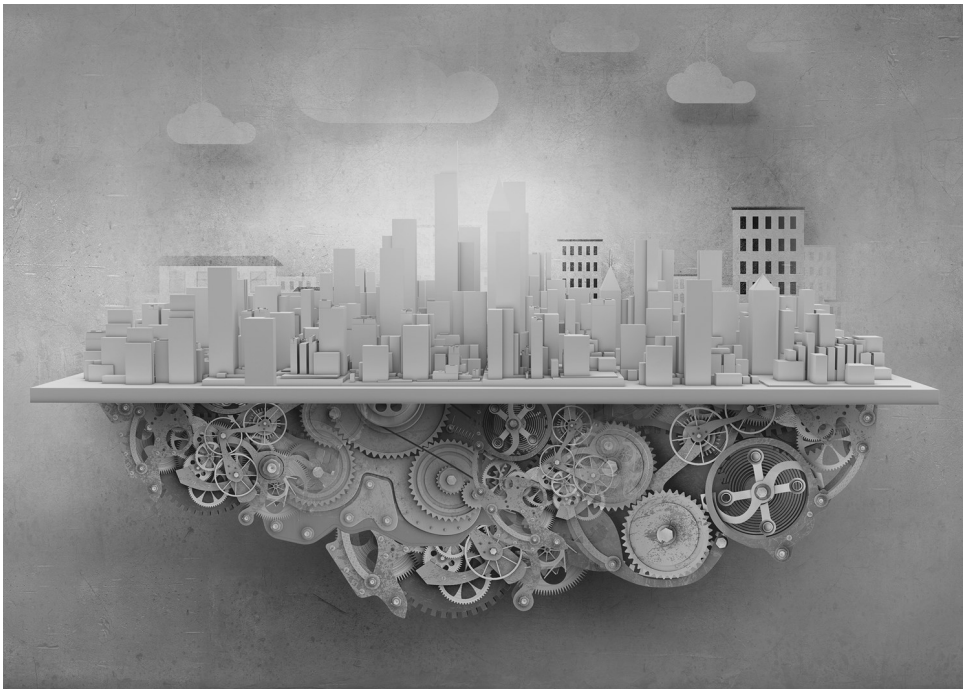


# MAINTENANCE FAIR 2016

**BUILDING YOUR FOUNDATION**



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The Association Promoting Quality Rental Housing



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# We make the difference for multi-family professionals.

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Over 50 years, we've worked to identify and meet consumer needs. We've crafted solutions that transform those needs into reality. Our range of products can realize your team's vision, while fitting the look of any multi-family housing, and driving tenant satisfaction.

## Service

We have a trained, experienced sales force that provides support throughout the construction process—as well as a warranty that stands behind its products.

We have a trained, experienced sales force that provides support throughout the construction process—as well as a warranty that stands behind its products.

## Innovations

We pioneer innovative technologies that transform tenants' daily lives, and help your housing stand out.

We pioneer innovative technologies that transform tenants' daily lives, and help your housing stand out.



# Maintenance Fair 2016 Building Your Foundation

EDUCATIONAL CONFERENCE & TRADE SHOW  
PORTLAND, OR | MARCH 31, 2016

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Visit **[MultifamilyNW.org/maintenance-fair](http://MultifamilyNW.org/maintenance-fair)**  
and get all of your class materials AND  
network with Exhibitors using our great  
event app (no download necessary)

Downloads are stored under the  
Documents & Links tab.

# Welcome

Welcome all to the 2016 Multifamily NW Maintenance Fair! We are very excited for this year's event and thank all of you in attendance today. We trust that today will be a fun, interactive and educational opportunity that you can use to advance your career in the multifamily industry.

This year's theme is *Building Your Foundation* and we hope each of our attendees has the opportunity to expand and enhance skills that will allow for personal growth so you can best serve your communities, residents, clients and organization. The role you each play in the maintenance field is critical in the success of a property. Today will allow you to gain new insights into the latest technologies, new materials, contract practices, safety program design/management...and so much more.

On behalf of the Maintenance Fair planning committee, THANK YOU for your participation. You are valued and appreciated for all you do to contribute to the success of our industry. Please network with your colleagues, learn, and enjoy all that is offered!

Dave Bachman  
Chief Executive Officer, Cascade Management, Inc.  
2016 Multifamily NW President

---

Welcome Maintenance Fair Attendees and Exhibitors and thank you for attending the 2016 Maintenance Fair. First, I'd like to thank the hard-working and dedicated members of the 2016 Maintenance Fair Committee. Without their commitment to the show's success, creativity and attention to detail, we would not have been able to put together the excellent event we have for you today. We hope that you find opportunities to learn from today's industry leaders, ask questions, meet new suppliers and get introduced to new products and services that will make you and your business more successful. We encourage you to take time to attend classes and network with industry service providers and industry peers. Thank you for joining us today.

Sincerely,  
Mark St. Pierre, Interstate Roofing  
2016 Maintenance Fair Committee Chair



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Amanda Schulz, business manager  
The Wyatt Apartments



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## KEYNOTE SPEAKER

GAF/Interstate Roofing

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Ferguson Facilities Supply

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## MAINTENANCE MANIA LOCAL

MOEN/CFG  
Pioneer Pest Management  
Eden Advanced Pest Technologies

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# Schedule At A Glance

**THURSDAY, MARCH 31**

7:30am	<b>Registration Open</b>
7:30am - 8:30am	<b>Maintenance Mania Practice</b> <i>Hall D</i>
7:30am - 4:00pm	<b>Coffee</b> Sponsored by: Ferguson Facilities Supply <i>Served in Lobby</i>
8:00am - 8:30am	<b>Conference Kick-off</b> Opening ceremony <i>Portland Ballroom 251 &amp; 258</i>
8:30am - 9:30am	<b>Keynote Presentation</b> Building Your Foundation with Alan Maggart, Director of Maintenance Operations, Greystar <i>Portland Ballroom 251 &amp; 258</i>
9:30am - 4:00pm	<b>Trade Show Floor Open</b>
9:45am - 2:55pm	<b>Class Sessions (see full schedule for details)</b> <i>D Meeting Rooms</i>
11:00am - 12:30pm	<b>Lunch</b> Sponsored by: Ferguson Facilities Supply & SA.GE General Contracting <i>Served in Hall D</i>
11:45am - 12:45pm	<b>Maintenance Mania Competition</b> <i>Hall D</i>
3:30pm	<b>Maintenance Mania Car Race</b> <b>Raffle &amp; Prize Giveaways</b> <i>Hall D</i>



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# National Apartment Housing Day CELEBRATING HOME

Tuesday, April 5, 2016



Multifamily NW invites you to join us for an evening of food, drinks and celebration in honor of National Apartment Housing Day! National Apartment Housing Day recognizes the continued growth and success of the apartment industry. #apthdsy

**Tuesday, April 5, 2016**  
**Old Market Pub & Brewery**  
**6959 SW Multnomah Blvd**  
**Portland, OR 97223**  
**4:00pm to 7:00pm**  
**RSVP to [info@multifamilynw.org](mailto:info@multifamilynw.org)**  
**or visit [MultifamilyNW.org](http://MultifamilyNW.org)**

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The Association Promoting Quality Rental Housing

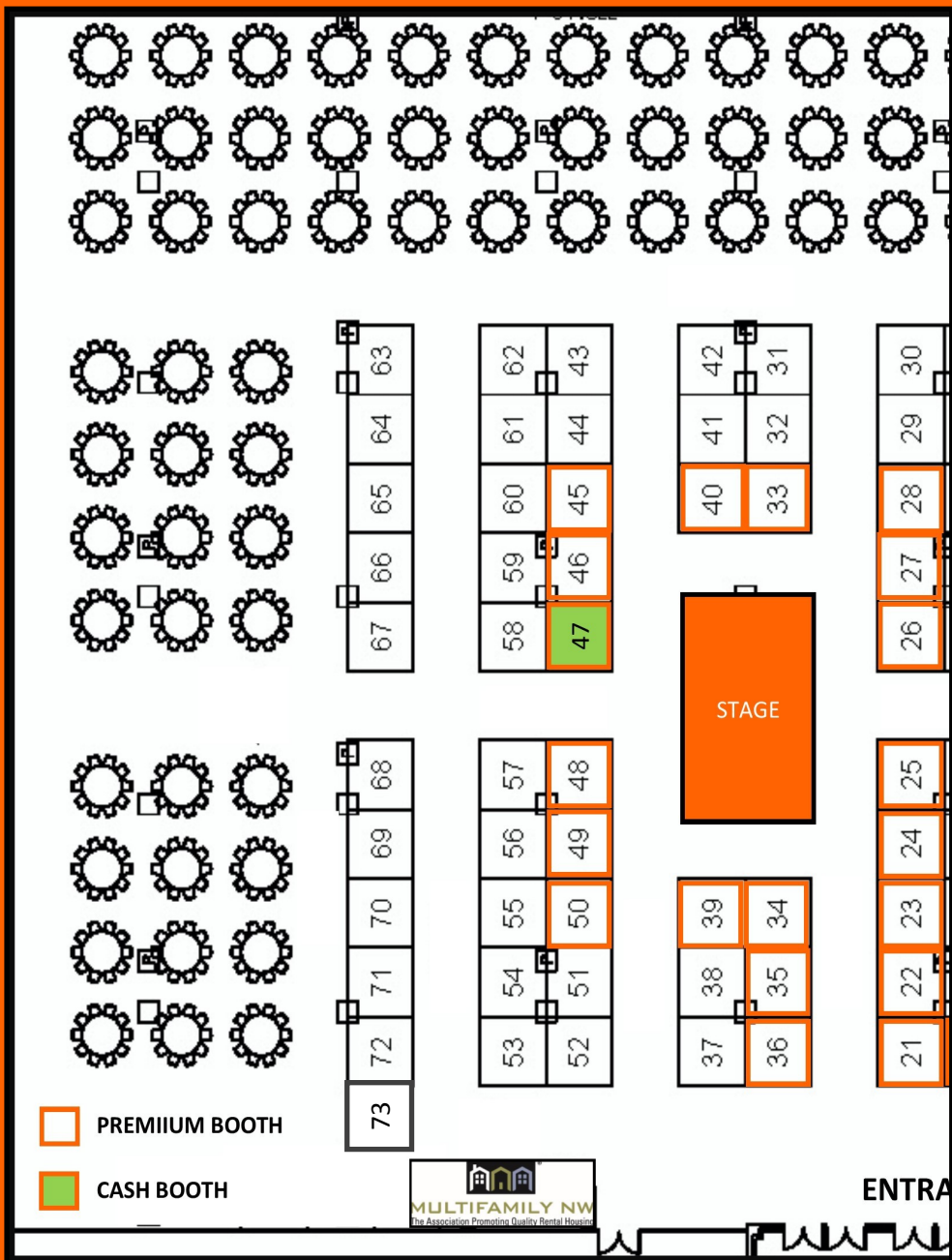
16083 SW Upper Boones Ferry Road, Suite 105, Tigard, OR 97224

☎ 503-213-1281

☎ 503-213-1288

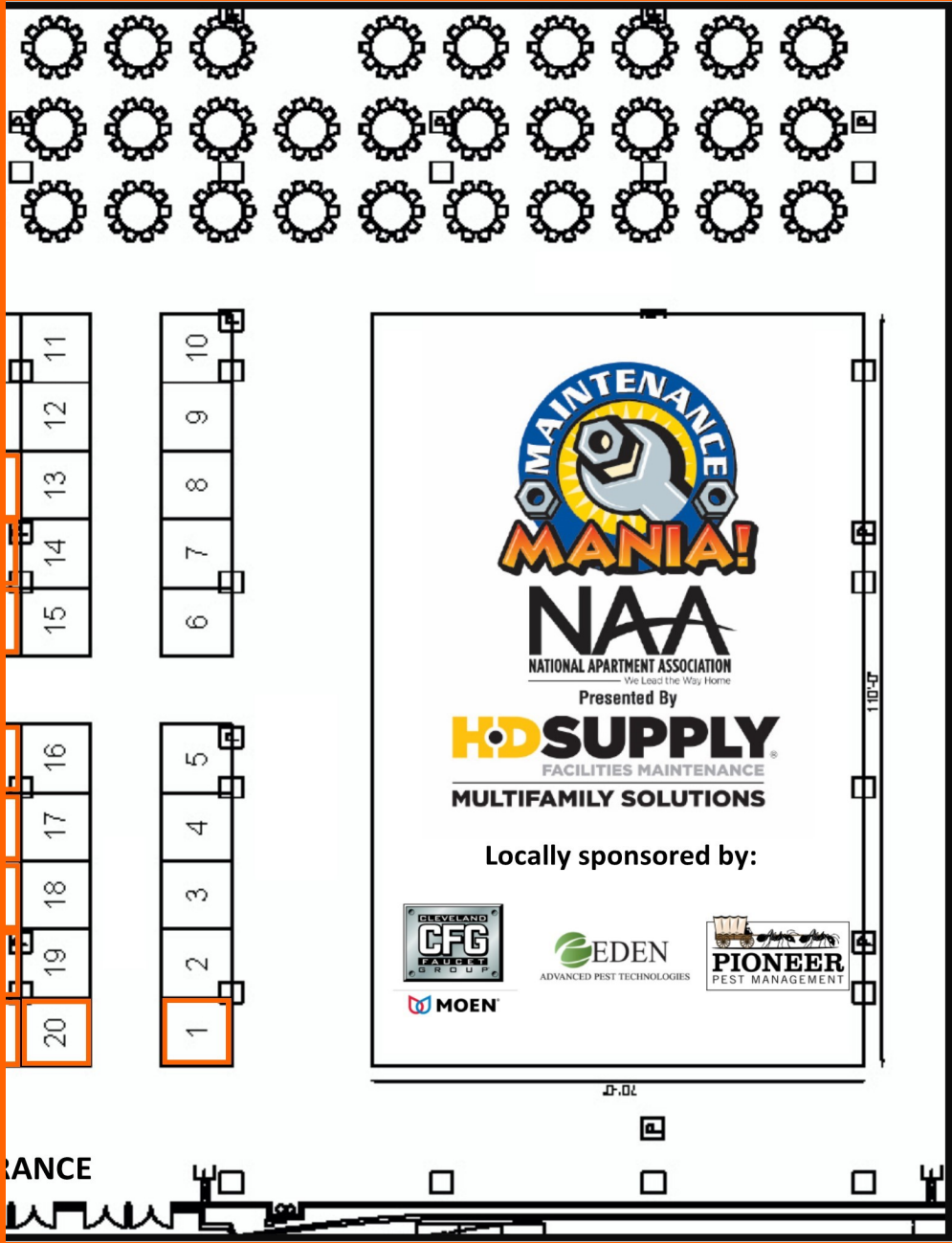
✉ [info@multifamilynw.org](mailto:info@multifamilynw.org)

# Maintenance Fair 2016



**PICK UP YOUR PASSPORT AT REGISTRATION AND MAKE**

# Exhibit Hall



**YOUR WAY TO ALL OF THE BOOTHS TO WIN GREAT PRIZES**

# Premium Exhibitors

## Booth # 1



At J.R. Johnson, Inc. we offer a full suite of general contracting, construction defect repair, and emergency services restoration. For over 40 years, we have established ourselves as a trusted partner in the improvement and restoration of our clients' valued real estate assets. Experts in the repair and renovation of occupied multifamily residential properties and commercial buildings, and specialists in the restoration of homes damaged by any catastrophe, we have the experience, knowledge, and capacity to meet your improvement and restoration needs.

## Booth # 20/21

With more than 70,000 items and free, next-day delivery on most orders to most areas, HD Supply Facilities Maintenance is your source for maintenance supplies and a variety of services including fabrication, renovation, installation, and customer training. Our account representatives provide personal service backed by award-winning customer service and support.



## Booth # 22



At Grow Construction we're in the business of building communities better. We specialize in Multifamily, Lite Commercial and Residential Construction. We understand how buildings work and what owners are looking for. A hands-on, reliable, honest and trustworthy company, we believe in building better, building right. This belief ensures your product has the durability and longevity it deserves.

## Booth # 23

The Rodda Paint Company was founded in 1932 by Arthur Rodda along with his first employee Thomas 'Morey' Braden in Portland, Oregon. Rodda is the largest regional paint company in the Pacific Northwest. Based in Portland, the company owns and operates 53 commercial and retail stores throughout Oregon, Washington, Alaska, Idaho, and Montana.



## Booth # 24



Kennedy Restoration is in the business of restoring lives and rebuilding properties since 1950. We specialize in fire, water, smoke, biohazard and mold restoration emergency services and building reconstruction.

# Premium Exhibitors

Booth # 25



Ferguson can help you meet your unique multifamily challenges with our expansive solutions available both online and in person. Your management and maintenance team can succeed and thrive with services and programs tailored to exceed your expectations. Choose Ferguson as your one stop maintenance and janitorial supply partner.

Booth # 26

Portland Construction Solutions is a general contractor providing full-service renovations, from minor repairs to extensive remodels.



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Booth # 27



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Booth # 28

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LIGHTING, INC**

Booth # 33



Interior Turnover Painting

**Orcas Development, Inc.**

Booth # 34/39

PG Long is the most trusted floor-covering provider in Oregon and SW Washington for the multifamily housing industry. From the Southern Willamette Valley to Longview, apartment managers, management companies, and property owners have relied on PG Long's unrivaled commitment to superior quality, competitive pricing and diligent customer service for over 20 years. While the small business culture is a staple of PG Long Floorcovering, we have the buying power and labor force to meet the needs of even the most demanding large management companies.



# Premium Exhibitors

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Booth # 40

For over 13 years, Pioneer Pest Management has served the Portland and Vancouver metro areas, developing a stellar reputation and receiving many positive reviews from our customers. Pioneer is committed to providing the best and most effective pest control services to our customers, with an extra commitment to protecting our environment. Pioneer is certified in environmentally conscious pest control through QualityPro and GreenPro. In addition, Pioneer is recognized by the Environmental Protection Agency (EPA) as a Gold Level Member in their Pesticide Environmental Stewardship Program. We invite you to give us a call and "Experience The Pioneer Difference!"



Booth # 45



Essential oil-based fragrancing and deodorizing service. The choice for crushing odors or for making great first impressions. Over 80 unique fragrancing options for your property!

Booth # 46

At Squires Electric we take great pride in our core values:

- Trust & Respect – We set high standards with both our employees and clients.
- Zealously Communicate – Quickly responding to your calls and emails, most of the time within minutes. Updates on the jobs throughout the process with jobsite photos.
- Efficient – Highly trained electricians and quality systems in place to get the job done quickly and correctly.
- Positive – It's all about energy!
- Extraordinary Service - All the time, every time.



Trust & Respect | Zealously Communicate | Efficient | Positive | Extraordinary Service



# Premium Exhibitors

Booth # 47



Waste Recovery Systems saves our property management teams thousands of dollars a year in budgeted solid waste removal, while at the same time giving existing staff members more time for other important areas around their property. We also offer complete clean-out services for apt units and 24hr bulk removal services in most areas! We look forward to working with you and your property management team.

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Booth # 48

BATH FITTER is North America's leading acrylic bathtub, shower enclosure and tub-to-shower conversion company. Our bathtub refinishing products are custom molded to fit over existing fixtures for quick and clean bathroom renovations that last a lifetime. Best of all, we can complete the installation in just one day without compromising quality.



Booth # 49



Property maintenance company specializing in gutter cleaning, dryer vent cleaning, pressure washing, window cleaning, moss and roof cleaning.

Booth # 50

Insurance fire, water, mold and storm restoration.



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Company	Booth	Company	Booth
ADCO Print & Graphics	18	Northwest Clean Source	49
All Aspects Renovations	56	NW Tree Specialists	9
All-Clean! SoftWash	69	Orcas Development Inc.	33
Alliance Flooring	30	Orcas Cleaning	51
Apartment Advantage	13	Pacific Golf & Turf	27
Bath Fitter	48	Paul Davis of Portland/Vancouver	50
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Benchmark Restoration & Cleaning	10	PG Long Floorcovering	34/39
Cadet Manufacturing	19	Pioneer Pest Management	40
CASH BOOTH - Waste Recovery Systems	47	Portland Construction Solutions	26
Certified Mold Cleaning and Restoration	59	Portland Lighting Inc	28
Criterion Brock	37	ProDrain	42
Delta Faucet Company	44	Recycle at Home	55
Eden Advanced Pest Technologies	11	Rodda Paint Co.	23
Elite Resurfacing	32	Safe Sidewalks, LLC	52
Energy Trust of Oregon	57	Sage General Contracting LLC	29
Executive Coatings & Contracting	72	ServiceMaster of Salem	73
Ferguson Facilities Supply	25	SERVPRO of Gresham	60
Fresh Aire Office Fragrancing & Deodorizing Service	45	Servpro of Hillsboro/Forest Grove, Yamhill and Tillamook Counties	8
G&R Painting Company	54	Servpro Of North Portland and Servpro Of Lake Oswego/ West Linn	68
Grow Construction	22	SERVPRO of Tigard/Tualatin	6
HARBRO Emergency Services & Restoration	16	Snugs Services	5
HD Supply Facilities Maintenance	20/21	Squires Electric	46
Hertco Kitchens	66	Summit Cleaning and Restoration	61
Indigo Paint & Contracting	12	Synergy Restoration	2
Interstate Roofing	14/15	The Davey Tree Expert Company	71
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JELDWEN	64	The Home Depot	65
Join	41	The Pool & Spa House	62
Kennedy Restoration	24	The Sherwin-Williams Company	35/36
Lifetime Exteriors	7	Valet Waste	4
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LOVETT Inc.	63	WaterBear Restoration	43
Miller Paint Company	38	Wilmar	53
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# Exhibitors by Booth Number

Company	Booth	Company	Booth
J.R. Johnson, Inc.	1	Miller Paint Company	38
Synergy Restoration	2	Pioneer Pest Management	40
Louisiana Pacific Corporation	3	Join	41
Valet Waste	4	ProDrain	42
Snugs Services	5	WaterBear Restoration	43
SERVPRO of Tigard/Tualatin	6	Delta Faucet Company	44
Lifetime Exteriors	7	Fresh Aire Office Fragrancing & Deodorizing Service	45
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NW Tree Specialists	9	CASH BOOTH - Waste Recovery Systems	47
Benchmark Restoration & Cleaning	10	Bath Fitter	48
Eden Advanced Pest Technologies	11	Northwest Clean Source	49
Indigo Paint & Contracting	12	Paul Davis of Portland/Vancouver	50
Apartment Advantage	13	Orcas Cleaning	51
Interstate Roofing	14/15	Safe Sidewalks, LLC	52
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The Detail Difference	17	G&R Painting Company	54
ADCO Print & Graphics	18	Recycle at Home	55
Cadet Manufacturing	19	All Aspects Renovations	56
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Grow Construction	22	Perfect Surface NW, Inc.	58
Rodda Paint Co.	23	Certified Mold Cleaning and Restoration	59
Kennedy Restoration	24	SERVPRO of Gresham	60
Ferguson Facilities Supply	25	Summit Cleaning and Restoration	61
Portland Construction Solutions	26	The Pool & Spa House	62
Pacific Golf & Turf	27	LOVETT Inc.	63
Portland Lighting Inc	28	JELDWEN	64
Sage General Contracting LLC	29	The Home Depot	65
Alliance Flooring	30	Hertco Kitchens	66
Moen & Cleveland Faucet Group	31	Behr Paint	67
Elite Resurfacing	32	Servpro Of North Portland and Servpro Of Lake Oswego/ West Linn	68
Orcas Development Inc.	33	All-Clean! SoftWash	69
PG Long Floorcovering	34/39	WASH Multifamily Laundry Systems	70
The Sherwin-Williams Company	35/36	The Davey Tree Expert Company	71
Criterion Brock	37	Executive Coatings & Contracting	72
		ServiceMaster of Salem	73

# Exhibitor Directory

## J.R. Johnson, Inc.

Booth #: 1  
PO Box 17196  
Portland, OR 97217  
katrin@jrjohnsoninc.com  
503.913.1173  
www.jrjohnsoninc.com

## Synergy Restoration and Construction

Booth #: 2  
2435 SE 10th Ave.  
Portland, OR 97214  
ian@synergync.com  
503-999-1869  
www.synergync.com

## Louisiana Pacific Corporation

Booth #: 3  
19000 SW Mobile Place  
Tualatin, Oregon 97062  
tom.conchuratt@lpcorp.com  
503-807-5141  
www.lpcorp.com

## Valet Waste

Booth #: 4  
100 S Ashley Dr Ste 700  
Tampa, FL 33602  
TMoynihan@valetwaste.com  
503-462-4030  
www.valetwaste.com

## Snugs Services

Booth #: 5  
4525 ne 136 ave  
portland, Oregon 97230  
kyle@snugsservices.com  
5034087722  
www.snugsservice.com

## SERVPRO of Tigard/Tualatin

Booth #: 6  
16490 SW 72nd Ave  
Tigard, OR 97068  
scottr@servprooftigardtualatin.com  
503-684-5829  
www.servprooftigardtualatin.com

## Lifetime Exteriors

Booth #: 7  
6807 NE 79th CT STE A  
Portland, Or 97218  
krisd@lifetime-exteriors.net  
503-719-6644  
www.lifetime-exteriors.net

## Servpro of Hillsboro/Forest Grove, Yamhill and Tillamook Counties

Booth #: 8  
PO Box 1786  
Hillsboro, OR 97123  
pam@servprohfyf.com  
503-936-1533

## NW Tree Specialists

Booth #: 9  
2074 NW Aloclek Suite 405  
Hillsboro, OR 97124  
jon@nwtreespecialists.com  
503-645-2242  
www.nwtreespecialists.com

## Benchmark Restoration & Cleaning

Booth #: 10  
11700 NE 60th Way Suite 4-A  
Vancouver, WA 98682  
adam.vermilyea@benchmarkrestores.com  
3606964140  
www.benchmarkrestoration.com

## Eden Advanced Pest Technologie

Booth #: 11  
3425 Stoll Rd SE  
Olympia, WA 98501  
randys@edenpest.com  
360-456-0287  
edenpest.com

## Indigo Paint & Contracting

Booth #: 12  
5331 SW Macadam Ave Suite 258-104  
Portland, Oregon 97239  
mbrubaker@indigocontracting.com  
503-396-2022  
indigocontracting.com

# Exhibitor Directory

## Apartment Advantage

Booth #: 13  
2816 Southwest 153rd Drive  
Beaverton, Oregon 97006  
shawntelc@apartmentadvantage.com  
5036448233  
www.apartmentadvantage.com

## Interstate Roofing

Booth #: 14/15  
15065 SW 74th Ave.  
Portland, OR 97224  
scannon@interstateroofing.com  
503-820-1029

## HARBRO Emergency Services & Restoration

Booth #: 16  
10898 SW Tualatin Sherwood Road  
Tualatin, OR 97062  
hannah.hardy@harbro.com  
503-432-6931  
harbro.com

## The Detail Difference

Booth #: 17  
PO Box 42436  
Portland, OR 97242  
jacob@thedetaildifference.com  
971-678-4956  
www.thedetaildifference.com

## ADCO Print & Graphics

Booth #: 18  
353 Grand Blvd  
Vancouver, WA 98661  
Chris@adco1.com  
360-699-7356  
www.adco1.com

## Cadet Manufacturing

Booth #: 19  
2500 W Fourth Plain Blvd  
Vancouver, WA 98660  
bborschel@cadetheat.com  
360-823-8484  
www.cadetheat.com

## HD Supply Facilities Maintenance

Booth #: 20/21  
10641 Scripps Summit Court  
San Diego, CA 92131  
paul.hoebet@hdsupply.com  
503-267-1078  
hdsupplysolutions.com

## Grow Construction

Booth #: 22  
7900 SW Hunziker ST  
Tigard, OR 97223  
info@grow-construction.com  
503-278-5332  
www.grow-construction.com

## Rodda Paint Co.

Booth #: 23  
6107 N Marine Dr  
Portland, OR 97203  
twach@roddapaint.com  
5038919770  
www.roddapaint.com

## Kennedy Restoration

Booth #: 24  
315 SE 7th Avenue  
Portland, Oregon 97214  
barbc@kennedyres.com  
503-234-0509  
www.kennedyres.com

## Ferguson Facilities Supply

Booth #: 25  
2121 N Columbia Blvd  
Portland, OR 97217  
benjamin.moon@ferguson.com  
503-516-3335  
www.fergusononline.com

## Portland Construction Solutions

Booth #: 26  
14915 SW 72nd Avenue  
Portland, OR 97224  
Brian.Glass@pdxcs.com  
(503) 908-0822  
www.pdxcs.com

# Exhibitor Directory

## Pacific Golf & Turf

Booth #: 27  
14625 SE Stark St.  
Portland, OR 97233  
tmaahs@pacificgolfturf.com  
503-282-6022  
www.pacificgolfturf.com

## Portland Lighting Inc

Booth #: 28  
10120 SW Nimbus Ave Suite C-6  
Portland, OR 97223  
mark@portlandlighting.com  
503-624-1489  
www.portlandlighting.com

## Sage General Contracting LLC

Booth #: 29  
8190 SW Durham Rd  
Tigard, OR 97224  
Shawn@sgaegeneral.com  
503-430-8572  
http://www.sagegeneral.com

## Alliance Flooring

Booth #: 30  
5805 NE Columbia Blvd  
Portland, Or 97218  
David@allianceflooring.com  
888 - 446 - 2701 x1

## Moen & Cleveland Faucet Group

Booth #: 31  
2315 185 Ave E  
Lake Tapps, WA 98391  
brett.massie@moen.com  
(206) 919-6636  
www.moenpro.com

## Elite Resurfacing

Booth #: 32  
P. O. Box 2304  
Sumner, WA 98390  
Lori@eliteresurfacing.com  
253-826-5485  
www.eliteresurfacing.com

## Orcas Development Inc.

Booth #: 33  
PO Box 231029  
Portland, Oregon 97281  
Orcaspainting@gmail.com  
503-515-1611  
www.orcasdevelopment.com

## PG LONG FLOORCOVERING

Booth #: 34/39  
700 NE 55TH AVE  
PORTLAND, OR 97213  
JEREMY@PGLONGFLOORCOVERING.COM  
503-545-3129

## The Sherwin Williams Company

Booth #: 35/36  
12725 SW 66th Ave. Suite 100  
Portland, OR 97223  
tim.cavanagh@sherwin.com  
503-201-7688

## Criterion Brock

Booth #: 37  
4550 SE Criterion Ct.  
Milwaukie, or 97222  
rhammock@criterionbrock.com  
503-936-4880

## Miller Paint Company

Booth #: 38  
12812 NE Whitaker Way  
Portland, OR 97230  
dawn.hirschfelt@millerpaint.com  
503-680-9042  
www.millerpaint.com

## Pioneer Pest Management

Booth #: 40  
PO Box 1498  
Vancouver, Washington 98668  
katieh@pioneerpest.com  
3606932644  
pioneerpest.com



# Exhibitor Directory

## Join

Booth #: 41  
1435 NE 81st ave  
Portland, Oregon 97213  
tharvey@joinpdx.org  
971.284.4717  
www.joinpdx.org

## ProDrain

Booth #: 42  
3300 NW 185th Ave #213  
Portland, OR 97229  
reed@prodrainpdx.com  
5033324060

## WaterBear Restoration

Booth #: 43  
610 S Center Street  
Newberg, OR 97132  
jake@waterbearinc.com  
503-899-7397  
waterbearinc.com

## Delta Faucet Company

Booth #: 44  
12835 Bel-Red Rd Suite 212  
Bellevue, WA 98005  
brendac@synergynwrep.com  
425-502-7944  
www.deltafaucet.com

## Fresh Aire Office Fragrancing & Deodorizing Service

Booth #: 45  
19363 SW Willamette Dr #162  
West Linn, OR 97068  
corporate@freshairefranchise.com  
503.624.7807

## Squires Electric

Booth #: 46  
657 SE Yanhill  
portland, OR 97214  
joe@squireselectric.com  
5032521609  
www.squireselectric.com

## CASH BOOTH - Waste Recovery Systems

Booth #: 47  
PO Box 22532  
Eugene, OR 97402  
wrs@wasterecoverysystems.net  
541-349-1492

## Bath Fitter

Booth #: 48  
11747 NE Sumner  
Portland, OR 97220  
pcowles@bathfitter.com  
5035422612  
www.bathfitter.com

## Northwest Clean Source

Booth #: 49  
1815 NW 169th Place, Suite 3060  
Beaverton, OR 97006  
michael@nwcleansource.com  
503-654-6919  
www.nwcleansource.com

## Paul Davis of Portland/Vancouver

Booth #: 50  
11010 NE 37th Circle #110  
Vancouver, WA 98682  
kharness@pauldavis.com  
503-449-8611  
www.PDRestorationNW.com

## OrcasCleaning

Booth #: 51  
2001 NW Aloclek Dr. Suite 81  
Hillsboro, OR 97124  
Schedule.orcascleaning@gmail.com  
9712463831  
www.orcascleaning.com

## Safe Sidewalks, LLC

Booth #: 52  
PO Box 22174  
Milwaukie, Or 97222  
bryan@safesidewalks.com  
503-305-6271  
www.SafeSidewalks.com

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## Wilmar

Booth #: 53  
701 San Marco Blvd  
Jacksonville, Florida 32207  
Merle.MacFarlane@wilmar.com  
2064987211  
www.wilmar.com

## G&R Painting Company

Booth #: 54  
2831 SE 75th Avenue  
Hillsboro, OR 97123  
garrett@gnrpaintingcompany.com  
503-547-2815  
<http://www.gnrpaintingcompany.com>

## Recycle at Home

Booth #: 55  
600 NE Grand Ave  
Portland, OR 97232  
mri@oregonmetro.gov  
503-234-3000  
[www.oregonmetro.gov/recycle](http://www.oregonmetro.gov/recycle)

## ALL ASPECTS RENOVATIONS

Booth #: 56  
2801 NE RIVERSIDE WAY, STE. 100  
PORTLAND, OREGON 97211  
scottwright@multifamilyaa.com  
503-254-6349

## Energy Trust of Oregon

Booth #: 57  
620 SW 5th Ave Suite 400  
Portland, OR 97204  
nick.s.michel@lmco.com  
5032783081  
[www.energytrust.org/multifamily](http://www.energytrust.org/multifamily)

## Perfect Surface NW, Inc.

Booth #: 58  
PO Box 23727  
Tigard, Oregon 97281  
deedee@perfectsurfacenwinc.com  
5039686162  
[www.perfectsurfacenwinc.com](http://www.perfectsurfacenwinc.com)

## Certified Mold Cleaning and Restoration

Booth #: 59  
8142 SE Durham Rd  
Tigard, OR 97224  
mark@certifiedmoldcleaning.com  
503-610-3661  
[Certifiedmoldcleaning.com](http://Certifiedmoldcleaning.com)

## SERVPRO of Gresham

Booth #: 60  
21640 SE Stark Street  
Gresham, OR 97030  
jlee@servprogresham.com  
503-957-8453  
[www.servprogresham.com](http://www.servprogresham.com)

## Summit Cleaning and Restoration

Booth #: 61  
PO Box 493  
Stayton, OR 97383  
chris@summitclean.com  
503-508-9148  
[www.summitclean.com](http://www.summitclean.com)

## The Pool & Spa House

Booth #: 62  
PO Box 23788  
Portland, OR 97281  
info@thepoolandspahouse.com  
503-906-8118  
[www.thepoolandspahouse.com](http://www.thepoolandspahouse.com)

## LOVETT Inc.

Booth #: 63  
6920 NE 42nd Ave.  
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david.b@lovettservices.com  
503-737-8423  
<http://www.lovettservices.com>

## JELD-WEN Windows and Doors

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mikea@jeld-wen.com  
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## The Home Depot

Booth #: 65  
Pac NW District 39, 274, 286  
Oregon-Washington-Alaska  
Paul.w.schilling@homedepot.com  
503-710-6030  
www.homedepot.com

## Behr Paint

Booth #: 67  
dettenhofer@behrpaint.com  
253-882-4123  
www.behrpaint.com

## All-Clean! SoftWash

Booth #: 69  
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503-255-2532  
www.allcleansoftwash.com

## The Davey Tree Expert Company

Booth #: 71  
5838 NE Columbia Blvd  
Portland, OR 97218  
clay.erway@davey.com  
503-793-8343  
davey.com

## ServiceMaster of Salem

Booth #: 73  
2275 Judson St Se  
Salem, Oregon 97302  
Mthelman@smsalem.com  
5035854017  
www.smsalem.com

## Hertco Kitchens

Booth #: 66  
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randy@hertco.com  
360-213-4359  
www.hertcoexpress.com

## Servpro Of North Portland and Servpro Of Lake Oswego/ West Linn

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Portland, Oregon 97211  
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971-258-6131

## WASH Multifamily Laundry Systems

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7911 NE 33rd Drive Unit #170  
Portland, OR 97211  
ecoon@washlaundry.com  
(971) 808-7828  
www.washlaundry.com

## Executive Coatings and Contracting

Booth #: 72  
1138 Industry Dr Bldg 40  
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- Kwikset Key Control Deadbolt Test
- Seasons Ceiling Fan Installation
- Motorola Race Car Competition

**Event Schedule**

Car check-in opens: 7:00AM

Practice time (Competitors review the games): 7:30AM - 8:30AM; 11:00AM-11:30AM

Competition begins: 11:45AM

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# Class Schedule

Class	Room
<b>8:30am to 9:30am</b>	
Keynote Presentation - Building Your Foundation	Ballroom 251 & 258
<b>9:45am to 10:15am</b>	
Do You Want Free Money? - Rebates	D133
Small Containment (English/Spanish)	D136
Appliances: Washer	D139-140
<b>10:00am to 10:30am</b>	
Water Heater (Spanish)	D137
Plumbing Repair Tips and Tricks	D138
<b>10:00am to 11:00am</b>	
What You Say Matters (Fair Housing)	D135
<b>10:20am to 10:50am</b>	
Electrical Safety & Equipment	D133
Communication with Upper Management	D136
Appliances: Dryer	D139-140
<b>10:35am to 11:05am</b>	
General Landscaping	D137
Plumbing (Spanish)	D138
<b>10:55am to 11:25am</b>	
Preventative Maintenance: Tracking & Notations	D133
Emergency Preparedness for Maintenance Personnel in 5 Easy Steps	D136
Appliances: Refrigerator	D139-140
<b>11:05am to 11:35am</b>	
Tech For Maintenance: Apps	D135
<b>11:00am to 12:30pm</b>	
Lunch	Hall D
<b>11:45am to 12:45am</b>	
Maintenance Mania Competition	Hall D
<b>12:30pm to 1:00pm</b>	
Small Containment (English/Spanish)	D133
Electric Water Heater Repair, Diagnosis and Maintenance	D136
Tech for Maintenance: Apps	D138
Appliances: Washer	D139-140



# Class Schedule

Class	Room
<b>12:45pm to 1:15pm</b>	
Electrical (Spanish)	D137
<b>1:05pm to 1:35pm</b>	
Do You Want Free Money? Rebates	D133
Communicating with Residents	D136
Appliances: Dryer	D139-140
<b>1:00pm to 2:00pm</b>	
What You Say Matters (Fair Housing - Spanish)	D135
<b>1:20pm to 1:50pm</b>	
Preventative Maintenance: Tracking & Notations	D137
Emergency Preparedness for Maintenance Personnel in 5 Easy Steps	D138
<b>1:40pm to 2:05pm</b>	
Plumbing Repair Tips and Tricks	D135
Basic Electrical Troubleshooting	D136
Appliances: Refrigerator	D139-140
<b>1:55pm to 2:20pm</b>	
Plumbing (Spanish)	D138
<b>2:20pm to 2:40pm</b>	
Mold: The Warning Signs	D133
HVAC	D136
Electric Water Heater Repair, Diagnosis and Maintenance	D139-140
<b>2:15pm to 3:15pm</b>	
What You Say Matters (Fair Housing)	D135
<b>2:25pm to 2:55pm</b>	
Back to Basics - Maintenance 101	D138
<b>2:45pm to 3:15pm</b>	
General Landscaping	D133
Top Tools You Should Have	D139-140
<b>2:55pm to 3:20pm</b>	
Mold: The Warning Signs	D137
Back to Basics - Maintenance 101	D138
<b>3:30pm</b>	
Maintenance Mania Car Race	Hall D
Raffle Prize Giveaway	Hall D



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**WE**, as housing providers to the people of Oregon, pledge the following:

1. To provide equal opportunities for rental housing to Oregon residents without regard to race, color, religion, national origin, sex, familial status, disability, source of income, marital status, sexual orientation, gender identity, or victims of domestic violence.
2. To be open and transparent in all our practices, investigations, and other activities related to fair housing laws.
3. To provide ongoing training and education in fair housing best practices to all our employees.
4. To address all fair housing complaints and, if fair housing laws are broken, to hold violators accountable.
5. To uphold all fair housing laws as our legal and moral obligation to all Oregonians.

Signed,

The Board of Directors of Multifamily NW representing Cascade Management, Tokola Properties, Greystar, Mainlander Property Management, Quantum Residential, American Property Management, Background Investigations, Bittner & Hahs, Capital Property Management, Guardian Real Estate Services, Home Forward, Income Property Management, Interstate Roofing, Kennedy Restoration, Princeton Property Management, Sterling Management Group, WPL Associates.

*This fair housing pledge represents a public commitment from management companies and housing providers that manage or own approximately 160,000 multifamily units or homes in Oregon. To learn more about our pledge and fair housing laws, please visit our website at [multifamilynw.org](http://multifamilynw.org).*

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